



## About us

### Shiba Int. Kingdom for Import (SIKI)

We are a company that specializes in importing high-quality medical products, such as medicines, supplements, vitamins, and medical devices. We have been in this field for more than 10 years, and we have established a strong reputation for our reliability, professionalism, and customer satisfaction.



### Who we are

We are a team of passionate and dedicated professionals who share a common vision and mission. We come from diverse backgrounds and experiences, but we work together as one family. We value each other's contributions and respect each other's differences. We are always ready to learn, grow, and innovate.



#### Our Structure

We have a flat and flexible organizational structure that allows us to respond quickly and effectively to the needs and expectations of our customers. We have four main departments: Sales, Marketing, Operations, and Finance. Each department is led by a manager who reports to the CEO. We also have a board of directors who oversee the strategic direction and governance of the company.



#### Vision and mission

**Our vision** is to provide the best health care solutions for our clients, and to contribute to the well-being and happiness of our society.

**Our Mission** is to source and deliver the most effective and safe medical products from around the world, and to offer them at affordable prices and with excellent service.



#### Core Values

We are guided by the following core values in everything we do:

- **Integrity:** We act with honesty, transparency, and accountability.
- **Quality:** We strive for excellence and continuous improvement in our products and services.
- **Customer satisfaction:** We listen to our customers and exceed their expectations.
- **Innovation:** We embrace change and seek new opportunities and solutions.

## Why us

We are the best choice for your health care needs because:

- We have a proven track record of delivering high-quality medical products to our customers.
  - We have a competitive edge in terms of price, quality, and service.
  - We have a loyal and satisfied customer base who trust us and recommend us to others.
  - We have a dedicated and experienced staff who are always ready to assist you and answer your queries.
  - We have a user-friendly and secure online store and delivery service that make your shopping experience easy and convenient.
- We have branches in all the main governorates of the Republic of Yemen covering all the needs of the whole 22 governorates of Yemen.



## Our Management

The managing partners and management team at Shiba Int. Kingdom for Import (SIKI) have extensive expertise and experience in the import of global medicinal products, trade with pharmaceuticals and medical devices, as well as with contract manufacturing services for third parties.

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